



Quarterly Performance Report



Lothian and Borders Fire and Rescue Service

preventing • protecting • responding

for The Scottish Borders

www.lbfire.org.uk

Quarter 2 (July-September) 2012-13

INTRODUCTION

This performance report provides information on our prevention, protection and operational response activities within the Scottish Borders over the (quarter).

The aims of the local Fire & Rescue Service in the Scottish Borders are to reduce fire deaths throughout the Scottish Borders area and to reduce injuries from fire and other emergencies in the community. We aim to achieve this by working in partnership, being pro-active and targeting our prevention and protection activities to where they are required, based on evidence.

Within the Local Fire and Rescue Plan 2012 for Scottish Borders, five objectives for the local Fire and Rescue Service to work towards have been identified for 2012/13 (listed below).

Objective 1: To reduce the occurrence of road traffic collisions and the resulting in death and injury;

Objective 2: To reduce the occurrence of special service incidents and resulting death and injury.

Objective 3: To reduce the occurrence of accidental fires in the home resulting in deaths and injury;

Objective 4: To reduce the occurrence of other primary fires and resulting death and injury;

Objective 5: To reduce the occurrence of unwanted fire signals the associated disruption;

QUARTER 2 OUTCOMES

Road Traffic Collisions

The FRS attended a total of 19 Road Traffic Collisions during this reporting period, an increase of 2 incidents when compared with the same period during 2011-12.

Special Services

The FRS attended a total of 31 Special Service incidents during this reporting period, an increase of 8 incidents when compared with the same period during 2011-12.

Accidental Dwelling Fires

The FRS attended a total of 20 Accidental Dwelling fires during this reporting period, an increase of 1 incident when compared to the same period during 2011-12.

Fire Casualties/Fatalities

There were 0 fire fatalities and 2 fire casualties from accidental dwelling fires during this reporting period.

Other Primary Fires

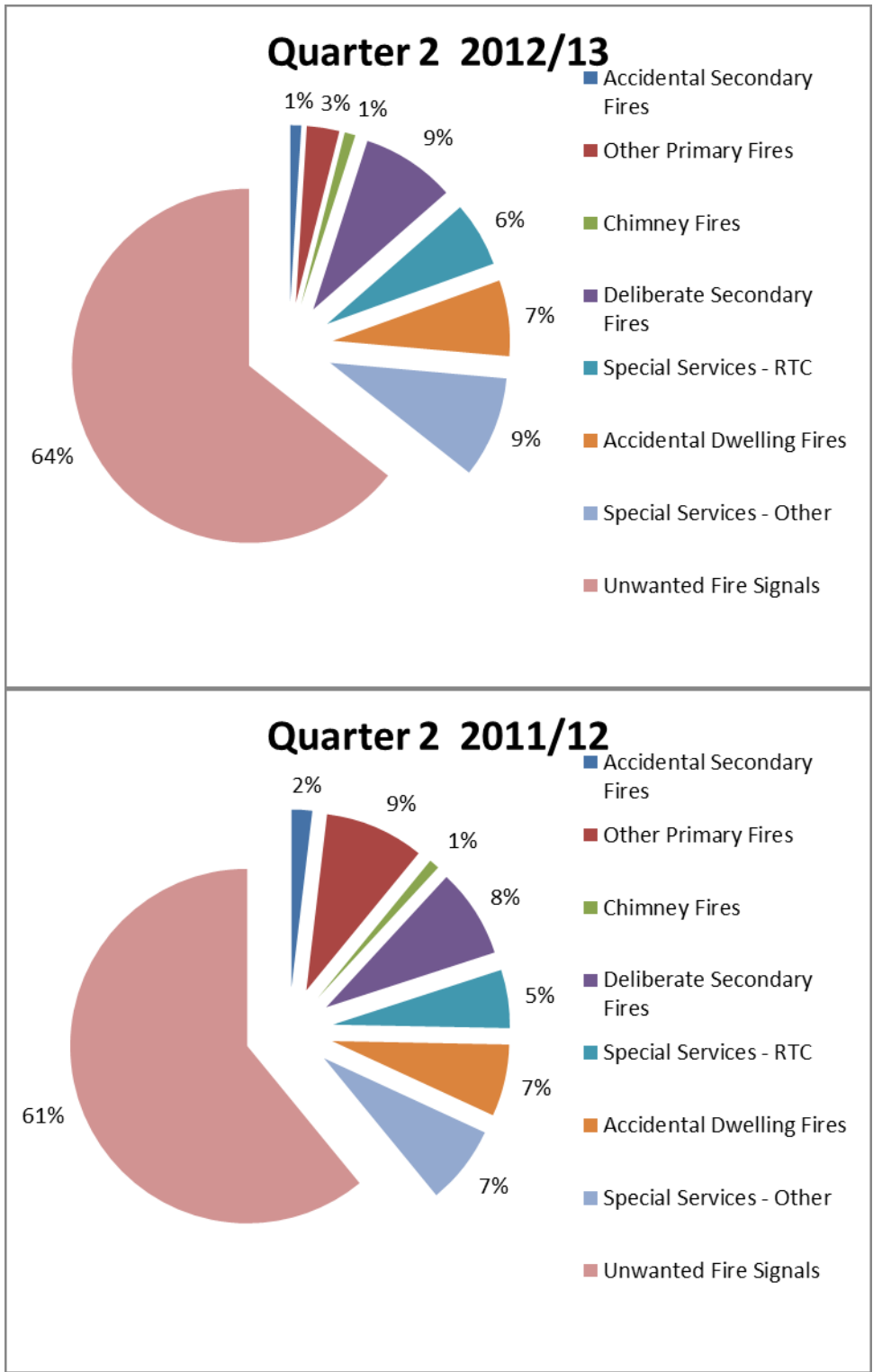
There were 23 Other Primary fires during this reporting period, a decrease of 6 incidents when compared with the same period during 2011-12.

Unwanted Fire Signals

There were 249 Unwanted Fire Signals during this reporting period, an increase of 54 incidents when compared to the same period during 2011-12.

INCIDENT ACTIVITY OVERVIEW

The charts below illustrate the Incident Activity for Quarter 2 2012-13 benchmarked against the same period last year.



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OBJECTIVE 1: TO REDUCE THE OCCURRENCE OF ROAD TRAFFIC COLLISIONS AND THE RESULTING IN DEATH AND INJURY.

Road Traffic Collisions

Definition: When a road vehicle collides with another vehicle, pedestrian, animal, road debris, or other stationary obstruction, such as a tree or utility pole.

	2011		2012	
	Q2	Total	Q2	Total
Road Traffic Collisions	17	77	19	30
East Berwickshire Ward	4	7	2	2
Galashiels and District Ward	4	15	4	5
Hawick and Denholm Ward	1	1	1	1
Hawick and Hermitage Ward	0	2	0	0
Jedburgh and District Ward	2	7	3	4
Kelso and District Ward	0	1	4	5
Leaderdale and Melrose Ward	2	10	0	2
Mid Berwickshire Ward	1	8	1	4
Selkirkshire Ward	1	9	3	3
Tweeddale East Ward	1	6	0	0
Tweeddale West Ward	1	11	1	4

Societal costs are given at £2,080 per incident as per CFSA

The FRS attended a total of 19 Road Traffic Collisions during this reporting period, an increase of 2 incidents when compared with the same period during 2011-12.

Action:

The FRS is a member of a multi-agency approach to reducing Road Traffic Collision's and the associated casualties and fatalities.

During the months of November and December the FRS will be actively involved in promoting a multi-agency "Get Ready For Winter" campaign

Deaths and Injuries from Road Traffic Collisions

	2011		2012	
	Q2	Total	Q2	Total
Deaths & Injuries from Road Traffic Collisions	13	47	10	14
Fatality	0	5	0	2
Injured (incl rescue with injury)	13	45	10	12

There were 0 reported fatalities from Road Traffic Collisions attended by the FRS during this reporting period. There were 10 reported injuries as a result of Road traffic Collisions a decrease of 3 incidents compared with the same period during 2011-12

OBJECTIVE 2: TO REDUCE THE OCCURRENCE OF SPECIAL SERVICE INCIDENTS AND RESULTING DEATH AND INJURY

Special Service resulting in Death or Injury

Definition: Non-fire incidents which require the attendance of an appliance or officer and include: flooding, rescues of persons, making safe etc.

	2011		2012	
	Q2	Total	Q2	Total
Other Special Services	23	89	31	65
East Berwickshire Ward	1	11	5	8
Galashiels and District Ward	5	15	2	8
Hawick and Denholm Ward	2	8	2	3
Hawick and Hermitage Ward	2	5	2	4
Jedburgh and District Ward	2	5	9	10
Kelso and District Ward	0	4	1	3
Leaderdale and Melrose Ward	4	10	4	9
Mid Berwickshire Ward	1	7	1	5
Selkirkshire Ward	4	9	0	1
Tweeddale East Ward	0	5	1	3
Tweeddale West Ward	2	10	4	11

Societal costs are given at £2080 per incident as per CFSA

The FRS attended 31 Special Service incidents during this reporting period, an increase of 8 incidents when compared with the same period during 2011-12.

Action:

The FRS is currently working closely with Scottish Borders Council's Emergency Planning Team in promoting the set up voluntary emergency response groups throughout the Scottish Borders and providing facilities.

Deaths and Injuries from Other Special Services

	2011		2012	
	Q2	Total	Q2	Total
Deaths & Injuries From Other Special Services	7	20	4	9
Fatality	1	2	0	2
Injured (incl rescue with injury)	6	18	4	7

There were no reported fatalities from Special Service Incidents attended by the FRS during this reporting period. However there were a 4 reported injuries as a result of Special Service Incidents, a decrease of 2 incidents compared with the same period during 2011-12.

OBJECTIVE 3: TO REDUCE THE OCCURRENCE OF ACCIDENTAL FIRES IN THE HOME RESULTING IN DEATHS AND INJURY.

Accidental Dwelling Fires

Definition: Building occupied by households, excluding hotels, hostels and residential institutions. In 2000, the definition of a dwelling was widened to include any non-permanent structure used solely as a dwelling, such as caravans, houseboats etc. Caravans, boats etc. not used as a permanent dwelling are shown according to the type of property. Accidental includes fires where the cause was not known or unspecified.

	2011		2012	
	Q2	Total	Q2	Total
Accidental Dwelling Fires	21	92	20	49
East Berwickshire Ward	1	8	1	3
Galashiels and District Ward	7	16	6	11
Hawick and Denholm Ward	2	8	4	7
Hawick and Hermitage Ward	5	15	4	6
Jedburgh and District Ward	0	3	0	3
Kelso and District Ward	1	10	0	2
Leaderdale and Melrose Ward	2	6	0	3
Mid Berwickshire Ward	2	10	3	6
Selkirkshire Ward	1	4	0	1
Tweeddale East Ward	0	7	0	3
Tweeddale West Ward	0	5	2	4

Chief Fire Officer Association (Scotland) Community Fire Safety Assessment 2010 (CFSA) applies a societal cost of £25,500 per incident.

The FRS attended 20 Accidental Dwelling fires during this reporting period, an increase of 1 incident when compared to the same period during 2011-12.

Action:

The main focus of the FRS's preventative activity in relation the accidental dwelling fires continues to be the delivery of the Home Safety Visit programme throughout the Scottish Borders.

Analytical information provided by the Scottish Borders Council's Safer Communities Team Analyst continues to inform the reactive delivery of the Home Safety Visit programme.

The FRS is working closely with the Registered Social Landlords within the Scottish Borders to generate Home Safety visits particularly amongst venerable groups living in our communities.

Fire Fatalities as a direct result of Accidental Dwelling Fires

Definition: A person whose death is attributed to a fire is counted as a fatality even if the death occurred weeks or months later.

	2011		2012	
	Q2	Total	Q2	Total
Fire Fatalities From Accidental Dwelling Fires	0	2	0	0
Galashiels and District Ward	0	1		
Hawick and Hermitage Ward	0	1		

Economic cost of fire (Department of Communities and Local Government) model attributes a cost of £1,546,688 per fatality.

There were no reported fire fatalities as a result of Accidental Dwelling fires during this reporting period nor since the start of the 2012 reporting period.

Non-Fatal Fire Casualties as a result of Accidental Dwelling Fires

Definition: Total number of non-fatal casualties, injured as a direct result of a fire attended by the service. Includes those who received first aid at the scene and those who were recommended to go for a precautionary check. Does not include injuries to fire service personnel.

	2011		2012	
	Q2	Total	Q2	Total
Non-Fatal Fire Casualties From Accidental Dwelling Fires	1	12	2	6
East Berwickshire Ward	0	3	0	0
Galashiels and District Ward	0	0	1	1
Hawick and Denholm Ward	0	1	0	0
Hawick and Hermitage Ward	1	1	0	1
Jedburgh and District Ward	0	1	0	1
Leaderdale and Melrose Ward	0	3	0	0
Mid Berwickshire Ward	0	2	1	2
Tweeddale East Ward	0	1	0	1

Costs attributed are:

Burns injury - £174,354

Smoke/fumes injury - £44,019

Precautionary check-up /other - £574

(source: DCLG)

There were 2 casualties as a result of people being involved in an Accidental Dwelling fire during this reporting period, an increase of 1 incident compared to the same reporting period during 2011-12.

OBJECTIVE 4: TO REDUCE THE OCCURRENCE OF OTHER PRIMARY FIRES AND RESULTING DEATH AND INJURY

Other Primary Fires

Definition: These are fires in Buildings, Caravans, Vehicles, Outdoor storage, Agricultural premises or post boxes, amongst other property types, or any fire involving casualties, rescues, or fires attended by five or more appliances. Excludes accidental dwelling fires.

	2011		2012	
	Q2	Total	Q2	Total
Other Primary Fires Excluding Accidental Dwellings	29	132	23	51
East Berwickshire Ward	6	23	3	4
Galashiels and District Ward	6	19	0	1
Hawick and Denholm Ward	2	8	4	7
Hawick and Hermitage Ward	1	6	0	1
Jedburgh and District Ward	3	14	4	9
Kelso and District Ward	3	11	2	2
Leaderdale and Melrose Ward	1	15	2	4
Mid Berwickshire Ward	4	11	2	5
Selkirkshire Ward	0	8	3	6
Tweeddale East Ward	3	10	1	4
Tweeddale West Ward	0	7	2	8

There were 23 Other Primary fires during this reporting period, a decrease of 6 incidents when compared with the same period during 2011-12.

Action:

Incidents that have occurred within premises falling under the Fire (Safety) Scotland Regulations 2006 receive an After the Fire Audit.

The FRS are currently involved in a multi-agency approach in conjunction with the National Farmers Union to promote Farm Fire Safety.

Deaths and Injuries from Other Primary Fires

	2011		2012	
	Q2	Total	Q2	Total
Deaths & Injuries From Other Primary Fires	0	8	0	0
Fatality	0	1	0	0
Injured (incl rescue with injury)	0	7	0	0

There were no reported fire fatalities as a result of Other Primary Fires during this reporting period nor since the start of the 2012 reporting period.

OBJECTIVE 5: TO REDUCE THE OCCURRENCE OF UNWANTED FIRE SIGNALS THE ASSOCIATED DISRUPTION

Unwanted Fire Signals

Definition: Where the FRS attends a location believing there to be a fire incident, but on arrival discovers that no such incident exists, or existed.

	2011		2012	
	Q2	Total	Q2	Total
Unwanted Fire Signals	195	873	249	454
East Berwickshire Ward	14	56	16	31
Galashiels and District Ward	35	151	35	64
Hawick and Denholm Ward	13	51	19	34
Hawick and Hermitage Ward	20	98	22	37
Jedburgh and District Ward	13	66	15	29
Kelso and District Ward	9	47	22	30
Leaderdale and Melrose Ward	21	105	24	46
Mid Berwickshire Ward	10	52	21	34
Selkirkshire Ward	18	72	23	53
Tweeddale East Ward	17	66	12	28
Tweeddale West Ward	25	109	40	68

Societal costs are given at £848 per incident as per DCLG

There were 249 Unwanted Fire Signals during this reporting period, an increase of 54 incidents when compared to the same period during 2011-12.

Action:

The FRS work with owners of repeat Unwanted Fire Signals to reduce the occurrence of these types of incident.

Violence to Crews

Definition: Incidents where it has been recorded that there was an attack on FRS personnel travelling to/from or at the incident.

	2011		2012	
	Q2	Total	Q2	Total
Violence To Crews	0	1	0	0
Verbal abuse	0	1	0	0

Attack methods are many and varied ranging from verbal abuse to the use of missiles and weapons. The FRS has a zero tolerance approach to attacks on operational crews.

There were no reported incidents of violence against crews during this reporting period.

Complaints against FRS Staff

There were no recorded incidents of complaints against LBFRS within the Scottish Borders during this reporting period.

Incidents involving alcohol or drugs

Definition: Incidents where it is suspected that Drugs/Alcohol were a contributory factor in the fire

	2011		2012	
	Q2	Total	Q2	Total
Suspected Under the Influence	1	9	5	9
Galashiels and District Ward	1	6	3	3
Hawick and Denholm Ward	0	0	1	1
Jedburgh and District Ward	0	0	0	1
Kelso and District Ward	0	1	0	0
Leaderdale and Melrose Ward	0	0	0	1
Mid Berwickshire Ward	0	1	0	1
Tweeddale West Ward	0	1	1	2

There were 5 Incidents involving alcohol or drugs during this reporting period an increase of 4 incidents compared to the same reporting period during 2011-12

Alcohol has been identified as a contributory factor in a number of serious injury/fatal fires due to the effect that it has upon the occupant's ability to react appropriately in a fire situation.

Action:

The FRS continues to work with the Scottish Borders Safer Communities Team to promote responsible drinking.

Smoking Related Incidents

Definition: Incidents where is has been recorded that the source of ignition is Smoking Related

	2011		2012	
	Q2	Total	Q2	Total
Smoking Related	6	16	3	5
East Berwickshire Ward	1	2	0	0
Galashiels and District Ward	1	4	1	1
Hawick and Denholm Ward	0	1	0	0
Hawick and Hermitage Ward	2	4	1	1
Jedburgh and District Ward	0	1	0	0
Kelso and District Ward	0	1	0	0
Leaderdale and Melrose Ward	2	2	1	1
Tweeddale East Ward	0	1	0	1
Tweeddale West Ward	0	0	0	1

Smoking has been identified as the ignition source in a number of serious injury/fatal fires.

There have been 3 smoking-related incidents, a decrease of 3 incidents in the number of smoking related fires during this reporting period when compared to the same period during 2011-12.

Preventative Activities

Fire Protection

Non-Domestic premises audits

Definition: Audits carried out in premises other than Dwellings under the Fire (Safety) Scotland Regulations 2006

Analysis of Audit Activity

District : [Borders](#)

Period : 1 Jul -Sep 30 2012 (reported as at 30/10/12)

FSEC	Premises type	Number of premises in Area as of 31 March 2012	Number of premises in Area targeted for Planned Audit 2012_13	Number Targeted Planned Audits conducted in reporting period	Number Planned Audits conducted in reporting period	Number of Premises status changes	Cumulative Planned Audits 1st April Year-to-Date	Percentage of targeted Planned Audits 1st April Year to Date	FSEC Relative Risk Profile of Area premises as AT CLOSE OF REPORTING PERIOD.					
									Well Below Average (relative risk less than or equal to 3)	Below Average (relative risk greater than 3 and less than or equal to 4)	Average (relative risk is greater than 4 and less than or equal to 5)	Above Average (relative risk greater than 5 and less than or equal to 6)	Well Above Average (relative risk greater than 6)	Closing number of premises in Area
A	Hospital	21	21	2	2		9	42.9%			7	14		21
B	Care home	36	36	11	13		13	30.6%		3	17	19		39
C	Houses of multiple occupation (HMO), Tenement	124	7		3		7	57.1%		99	27	3		129
D	Dwellings	21	21		2		2			2	21			23
E	Hostel	31	4	1	1		1	25.0%		8	18	3		29
F	Hotels	188	146	12	12	1	57	37.7%		17	152	17		186
G	House converted to Flat	1									1			1
H	Other sleeping accommodation	474	5				2	20.0%	2	76	400	3		481
J	Further education	15							4	7	2			13
K	Public building	75							45	21	8	1		75
L	Licensed premises	322	4		1		1		101	162	60	1		324
M	Schools	204					1		75	126	4			205
N	Shops	815	5				2		12	462	346	1		821
P	Other premises open to public	416					1		195	215	10			420
R	Factories or warehouse	212					1		189	23				212
S	Offices	459							381	78				459
T	Other workplace	2,282	1						1,954	340	3			2,297
	Total	5,696	250	26	34	1	97	32.4%	2,958	1,639	1,076	62		5,735

Of the 250 Planned Audits for 2012-13, 35 have been completed during this reporting period working with LBFRS Safer Communities Team a strategy has been developed to increase the number of planned audits carried out within the Scottish Borders.

Community Engagement

Home Safety Visit Programme

LBFRS prevention programme to reduce accidental dwelling fires and the associated casualties and fatalities

Definitions:

Full HFSV including advice and alarm installations

The FRS must have entered the Householder premises to make a full home fire safety visit where during this visit or a follow up visit to the premises a smoke or heat alarm was installed.

This visit must have been completed within the financial year stated above.

HFSV - advice only

The FRS must have entered the Householder premises to provide home fire safety advice and no smoke or heat alarm was installed.

Leaflet drop

A leaflet drop is where any FRS literature on Home fire safety has been provided. Leaflet drops include posting information through letterbox of household, handing leaflet over to member of household but not gaining access to premises. If advice is given with the leaflets provided, it does not count as a home fire safety visit unless the FRS was given access to the householders premises.

	No FSEC Risk	Well Below Average	Below Average	Average	Above Average	Well Above Average	Total
Full HFSV including advice and alarm installation		17	33	66	74	47	237
HFSV – Advice Only	1	3	2	20	30	41	97
Leaflet Drop		11		17	87	56	171
Number of Detectors fitted		31	55	118	127	95	426

The Home Safety Visit programme continues to reduce risk in the community by making people safer in their homes. 51% of Home Safety Visits completed during this reporting period were in dwellings consider to be at above average or well above average risk of having an Accidental Dwelling fire.

Community Engagement

ACTIVITY	SCOTTISH BORDERS Q2 2012
Enhanced Home Safety Visits (No. of households/occupiers visited)	5
Primary Schools Education Programme (No. of Targeted Schools)	1
Primary Schools Education Programme (No. of Pupils)	202
Firesharp (No. of sessions delivered)	0
Firesharp (No. of Pupils)	0
Nursery Visits	2
Youth Programmes (Cooldown Crew - No. of Programmes)	0
Youth Programmes (Cooldown Crew - No. of youths attending)	0
Firesetters Intervention Programme (No. of sessions with youths)	0
Crucial Crew: number of pupils involved (Scottish Borders Only)	2,200
Community Safety Talks / Attendance at Community Events	62
Fire Safety Inspections (CGA) in Tenement Stairs	4

Road Safety Education

Definition: LBFRS prevention programme to reduce road traffic collisions and the associated casualties and fatalities.

Driving Into The Future (No. of Programmes)	5
Driving Into The Future (number of pupils)	546

The above events have been carried out jointly working with partner agencies particularly aimed at young drivers in an effort to reduce the occurrence of road traffic collisions on local roads